# **Fuel card fraud** prevention checklist

Use this checklist to evaluate and improve your fleet's defenses against fuel card fraud.





## Strengthen fuel card security

- Require driver-specific PINs for every transaction
- Disable unused cards immediately
- Limit card usage to authorized vehicles only
- Regularly review and update card user permissions
- Educate drivers on fraud risks and prevention (e.g., phishing, card skimming)
- Enforce mandatory reporting of suspicious activity



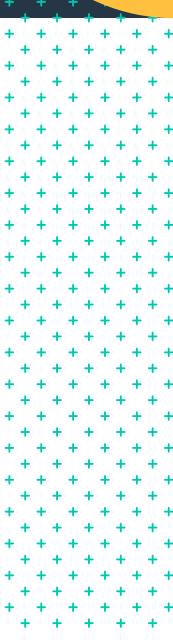
## **Activate fuel card controls**

- Set time-of-day and day-of-week fueling limits
- Apply gallon or dollar amount caps per transaction
- Require vehicle or driver ID input at the pump
- Limit number of transactions per day or week



### Nonitor and audit activity regularly

- Review fuel card reports weekly (transaction history, anomalies, spikes)
- Use exception reporting to flag unusual behavior
- Compare actual fuel usage vs. expected mileage (telemetry or odometer data)
- Reconcile fuel purchases with job or route logs
- Conduct random audits of fuel spend per driver or vehicle
- Monitor and audit fuel purchases by type (e.g., gas only, no premium or non-fuel items)
- Monitor and audit fueling locations





# Choose the right system

- Use a closed-loop fuel card network with enhanced data visibility
- ☐ Ensure your provider offers real-time transaction alerts
- ☐ Confirm support for Level III data (driver, vehicle, location, product type)
- Evaluate the provider's fraud response and support team
- ☐ Assess card compatibility with your telematics/fleet management software

# Prepare your team

- □ Provide driver training on secure fueling practices
- ☐ Establish clear fuel usage policies and disciplinary steps for misuse
- Assign internal fraud monitoring responsibility (fleet ops, finance, or compliance)
- ☐ Share updates on fraud trends and new security features



Review this checklist quarterly to adapt to new threats and maintain compliance.



**Need more support?** 

**Download the full white paper:** Fortify your fleet: The case for fraud prevention, fuel controls, and a closed-loop payment system

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