

Protecting What Matters:

How WEX Secured Transport et Services Da Silva's Fleet Operations

TRANSPORT DA SILVA Stockage & Logistique



About the customer

Transport et Services Da Silva has been providing specialised refrigerated transport services since 2014. The company has 90 employees managing a diverse fleet of 80 vehicles, including 56 diesel vehicles, 18 running on B100 biofuel, and 6 on compressed natural gas.

Their commitment to sustainability and operational excellence has made them a trusted partner in the sector.

56
Diesel vehicles

18
B100 biofuel vehicles

6
Compressed natural gas vehicles

Fuel card fraud led to company problems

Transport et Services Da Silva faced a growing threat that was undermining their financial stability: fuel card fraud. Fraudsters were duplicating their fuel cards, leading to unauthorised transactions that were costing the company between €15,000 and €20,000 annually.

This significant financial drain wasn't just affecting their bottom line. It was creating operational disruptions and security concerns that threatened their ability to focus on serving customers effectively.

Repeated fraud meant constant vigilance, administrative burden, and financial uncertainty. For a company managing 2.4 million liters of fuel annually across a diverse fleet, secure and reliable fuel management wasn't just a convenience - it was essential for business continuity.



Case Study

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How WEX put an end to fuel card fraud at Transport et Services Da Silva

WEX approached the challenge with innovative thinking and genuine partnership. Account Manager Jean-Marie Benedet and the WEX team implemented a dual-card system specifically designed to prevent fraudulent use. This isn't just a standard solution. It's a tailored security approach that addressed the specific vulnerabilities Transport et Services Da Silva was experiencing.

The solution also included access to WEX's online management platform, providing real-time visibility and control over fuel card usage. This combination of enhanced security measures and improved management tools gave Transport et Services Da Silva the comprehensive protection they needed.

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The benefits of innovative thinking

The impact has been transformative for Transport et Services Da Silva's operations:

- **Eliminated fraud losses:** The dual-card system stopped the €15,000-€20,000 annual losses from fuel card fraud.
- **Enhanced security:** The innovative dual-card approach provides robust protection against fraud, allowing the team to focus on their core business.
- **Operational flexibility:** The WEX online management platform delivers faster response times when card issues arise, with the ability to quickly cancel and reorder cards as needed.
- **Scalable growth:** With secure, flexible fuel management in place, Transport et Services Da Silva can focus on expanding their refrigerated transport services.

Transport et Services Da Silva's experience reflects WEX's core value of integrity - doing what's right for our customers by providing honest, reliable solutions that protect their interests and support their success. This isn't just about fuel cards; it's about being a partner who actively works to safeguard our customers' operations.

Outcomes

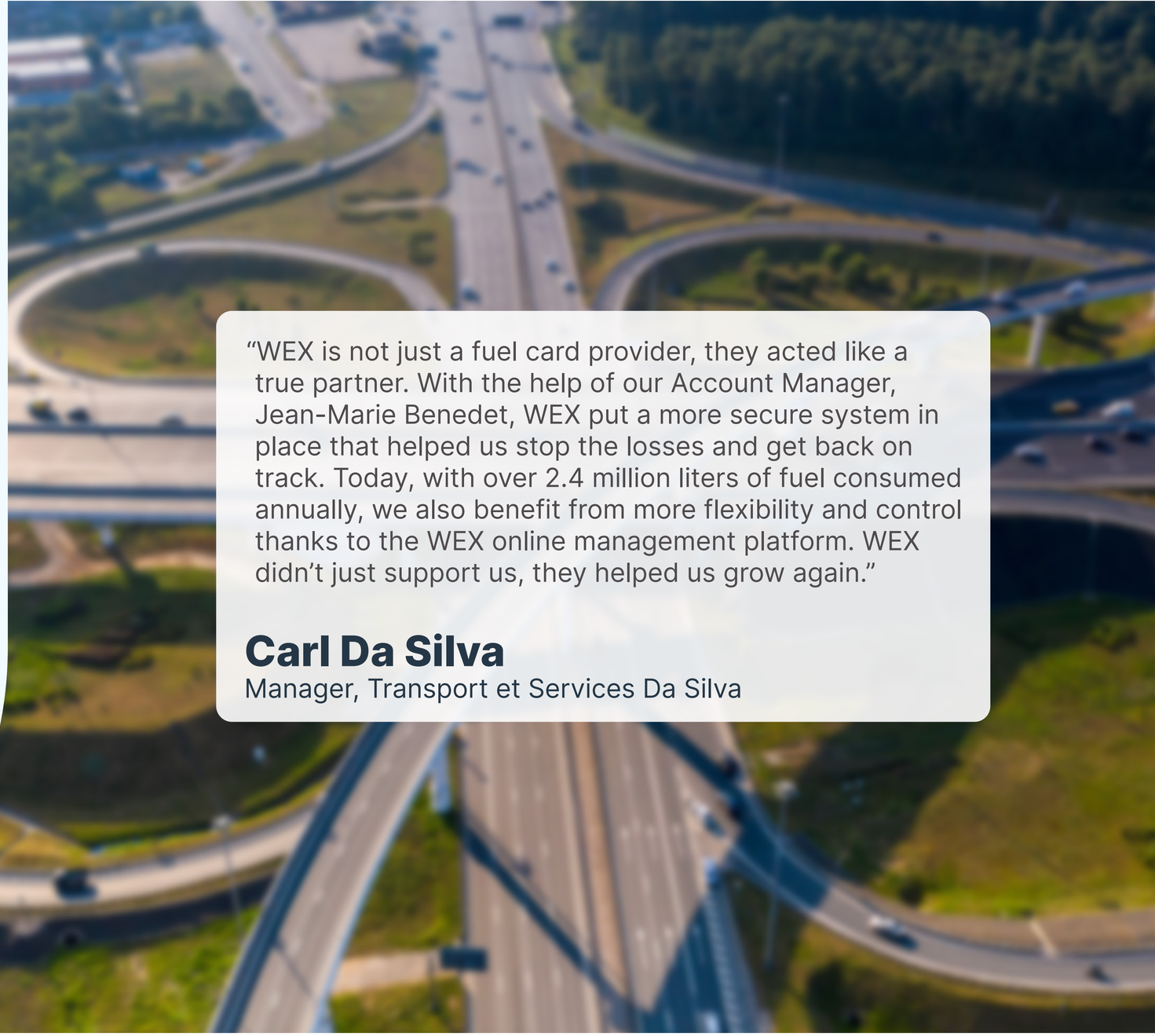
€15,000-€20,000 annual savings

Eliminated fraud losses

2.4 million litres annual fuel consumption now protected by advanced security measures

Focus restored to core refrigerated transport business

If you could share one message with someone considering WEX, **what would it be?**



"WEX is not just a fuel card provider, they acted like a true partner. With the help of our Account Manager, Jean-Marie Benedet, WEX put a more secure system in place that helped us stop the losses and get back on track. Today, with over 2.4 million liters of fuel consumed annually, we also benefit from more flexibility and control thanks to the WEX online management platform. WEX didn't just support us, they helped us grow again."

Carl Da Silva
Manager, Transport et Services Da Silva

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Want to learn more about WEX and how you can save time and money for your business?

Get in touch with a WEX representative today.

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