

Public fleet resilience checklist

Assess and strengthen your fleet's readiness across five key areas.



1. Financial flexibility

- Do you have a fuel card program with real-time transaction tracking and spend controls?
- Are you able to restrict purchases by vehicle, driver, or department?
- Can you easily generate reports to support audits and budget planning?
- Are you minimizing unauthorized spending and fuel theft?

2. Operational agility

- Do you have alternate routes and fueling locations mapped for emergency scenarios?
- Is your team trained to respond to road closures, outages, or severe weather events?
- Have you assessed which assets can be safely extended or should be prioritized for replacement?

3. Data-driven decision-making

- Are you using telematics or tracking tools to monitor vehicle usage, idling, and performance?
- Do you have the data needed to support replacement requests or EV pilot programs?
- Are you benchmarking fleet performance across time, departments, or regions?
- Can you access maintenance, fuel, and utilization data from a single system or dashboard?

4. Emergency preparedness

- Do you have a written business continuity or disaster response plan for your fleet?
- Are emergency fueling procedures in place for essential personnel?
- Are contact protocols and vendor support numbers accessible to key staff?
- Have you tested your communication and recovery procedures in the last 12 months?

5. Strategic vendor partnerships

- Are your vendors experienced with public sector requirements and compliance?
- Do they offer tailored support for government fleets (RFPs, tax exemptions, audits)?
- Are your fleet management tools integrated or able to scale with your needs?
- Do you have a designated account manager or responsive service team?

Score your resilience

20–25 checks: Resilient and well-prepared—stay the course and look for optimization opportunities.

15–19 checks: Solid foundation—identify priority areas to enhance readiness and control.

Under 15 checks: Vulnerable—consider a strategic review and reach out to vendors like WEX® for support.