

# COBRA + direct bill from WEX

WEX simplifies COBRA + direct bill for clients through online elections and open enrollment, real-time payments, mailing required notices, robust reporting, seamless integrations, and more.



## Automated, compliant, seamless

With decades of experience navigating the compliance and business of COBRA + direct bill, you can count on us to streamline your workflow and simplify the participant experience.

### Our experience

You can depend on our decades of experience navigating the compliance and business of COBRA + direct bill.

### Our technology

Our solution is time-tested, innovative, and trusted in the industry to help clients handle complex regulations and carrier needs.

### Our scale

WEX supports over 390,000 employers and more than 31 million American families.

## Streamline your workflow



### Save time, reduce manual processing, and stay in compliance.

From financial reporting for tracking premium disbursements and settlements, automatically monitoring terminations and elections, 834 file transformation and mapping, to managing employee questions and issues, you can do it all (and view real-time updates) in the COBRA employer portal.



### Access robust, on-demand reporting.

No more waiting for reports! Employers can quickly run reports on-demand in a variety of formats and/or take advantage of custom reporting solutions.



### Customize the participant experience.

Extend your brand and style through colors, your logo, fronts, and via letters so your participants know they are working with you.



### Drive efficiency with integrations.

With more than 350+ payroll/HRIS/benefit administration partners and more than 225 insurance carriers, you save time (and money) when leveraging our integrations.



### View real-time data.

With us, you get complete transparency with access to all communications and reporting in real-time.

# Simplify the participant experience

## Access their account information online.

Our intuitive platform makes it easy for participants to make elections, submit payments, view their statuses, make open enrollment elections, and get help when they need it (24/7).

## Stay connected via mobile app.

Nearly everyone has a smartphone (even if they don't have a computer), which means that participants can maintain access to their COBRA and direct bill account when they leave your company (or are simply on-the-go).

## View real-time payments.

Some systems take days to update after a participant makes a payment (which increases call volumes). But with WEX, participants get real-time, immediate updates to their account after making a payment.

## Make open enrollment elections online.

When life changes, often times benefits need to change, too. With WEX, COBRA and direct bill participants can make open enrollment elections online and choose different plans, add or drop dependents, and more.

## Receive automated, clear communications.

With WEX, our COBRA and direct bill letters are editable and separate (so you can make sure every letter is clear to avoid confusing calls from participants). Plus, letters and notifications are fully automated to save time and stay in compliance.

## More than software

We offer integrated services, such as payment processing and mail fulfillment, to reduce processing errors and keep you compliant.



### Payment processing

Billing/payment processing integrated into one system, and includes the industry's only post-mark date aware lockbox service integrated directly for settlement.



### Mail fulfillment

Fully automated and compliant solution that is highly scalable (which makes it easy to manage erratic volume), and is completely hands-off with bar code technology.



## Fast Fact: Seamless navigation for employers

When using WEX for both CDH and COBRA, employers only need one login to access both of their consumer-driven health and COBRA offerings.

## Get started with COBRA and direct bill from WEX

When you're ready to take advantage of COBRA + direct bill from WEX, email us at [info@wexhealthinc.com](mailto:info@wexhealthinc.com) or call **1-877-221-4541**.

To learn more about WEX, go to [www.wexinc.com](http://www.wexinc.com).



**Simplifying benefits  
for everyone.**