

# Closed-loop vs. open-loop: Why closed-loop wins for fleet card users



## What's the difference?



### Closed-loop network

Your fleet card transactions flow through a secure, private WEX network — from purchase to payment — without passing through outside processors.



### Open-loop network

Transactions pass through multiple intermediaries (banks, card processors, networks), adding complexity, cost, and security risks.

## Closed-loop benefits for fleet card users



### More control

- Set limits by driver, vehicle, product type, time of day.
- Real-time transaction monitoring and fraud alerts.

### Better data

- Accurate, detailed, Level III transaction data (fuel type, gallons, odometer reading).
- Insights that drive fuel savings and operational efficiency.

### Enhanced security

- Direct authorization reduces fraud exposure.
- Integrated controls help prevent misuse at the pump.

### Streamlined support

- One provider for the entire payment process.
- Faster resolution if something goes wrong — no chasing multiple banks or processors.

### Cost efficiency

- Rebates and discounts tied directly to your fuel spend.

## Quick comparison chart

Feature	Closed-loop (WEX)	Open-loop
Transaction security	High (single, private network)	Lower (multiple intermediaries)
Data detail	Level III (fuel, vehicle, driver info)	Less detailed transaction info
Control options	Extensive driver/vehicle limits	Few
Fraud risk	Lower	Higher
Processing costs	Lower	Higher



With WEX's closed-loop network, you get **more security, more insights, and more control** — all in one place.